



Instructor Getting Started Guide

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CREATE A DENTAL CARE DECISIONS ACCOUNT

Dental Care Decisions is web based and compatible with Internet Explorer 9.0 or greater, Safari 6.0 or greater, or the latest versions of Mozilla Firefox and Google Chrome.

This program utilizes responsive design and provides full functionality on Windows, Mac, Android or iOS computer, tablet, or smartphone.

Creating an account only takes a moment. **Please note that if you are an existing Davis Plus member, you do not need to create a new account.** Your Davis **Plus account credentials will work here.**

To begin, go to <u>www.DentalCareDecisions.com</u> click the "**Login / Join**" button in the top right corner of the screen.



To create an account, click the "Create Account" button.

Enter Email Address	
mail is required.	
Enter Password	
Password is required.	
FO	RGOT F SSWORD?

Next, enter your account credentials:

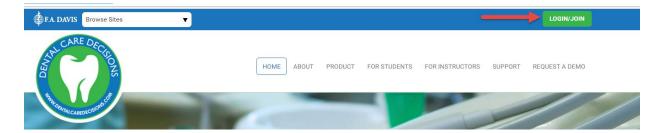
- 1. Check the box next to "Check here for Instructor Access."
- 2. Enter your e-mail address.
- 3. Create your password.
- 4. Enter your name.
- 5. Enter your school information.
- 6. Click the "Create Account" button.



Check here for Instructor Access		
Enter Email Address		
Enter Email Address To Confirm		
Enter Password		
Enter Password To Confirm		
Enter First Name		
Enter Last Name		
United States 🔻		
Enter Institution zip code		
Select your Institution		
✓ I want to receive emails regarding discounts, educational webinars, and new products from F.A. Davis.		
CREATE ACCOUNT CANCEL		

EXISTING DAVISPLUS MEMBERS

Once you have created an account, log into Dental Care Decisions by clicking the "Login / Join" link. Enter your e-mail address and password and click the "login" button.



RESETTING PASSWORDS

You can reset your password by clicking the "**FORGOT PASSWORD**" link. Enter your e-mail address, and a link to reset your password will be e-mailed to you. If the e-mail doesn't arrive, please check your spam folder.

Existing Nember Login
Enter Email Address
Email is required.
Enter Password
Password is required.
New to F.A. Davis? Signup Now!
Forgotten Password? ×
Enter your email below. We will send a link to that email so you can reset your password.
SEND RESET LINK CANCEL
If you don't receive the email within a few minutes, please check your email's spam and junk folders or <u>contact our Customer Support Team</u> for further assistance.

Or, you can log in and change your password at any time by going to "My Account" using the dropdown in the upper right corner. Here, enter and confirm your new password, then click "Save."

My Account	MY AC	COUNT
Gradebook	* First Name	Eric
Support Center	* Last Name	Van Osten
Shopping Cart	Email Address	evo@fadavis.com
Log Out	New Password	New Password
	Confirm Password	Confirm Password
	Reviewer Name 👔	Provide display name for product reviews sub
		Save Cancel

DASHBOARD

After logging into Dental Care Decisions, the dashboard will be displayed.

My Dashboard	
	Dental Hygiene Access Expires - Monday, January 1, 2525 Preview Student View F. A. Davis.com DavisPlus product page CREATE CLASS

After creating a class, the class information will be displayed on the dashboard.

	Dental Hygiene Access Expires - Monday, January 1, 2525 Preview Student View F. A. Davis.com DavisPlus product page CREATE CLASS	
Class Title: Dental C	are 101	Discussion Forum Assignments 0 Instructors Students 0
Class ID: F23FCF311D		
Term : March 15, 2016 - J	une 24, 2016	
Description : MWF 3:00		
Edit Class Details	🗴 <u>Delete Class</u> 2 🚽 <u>Clone Class</u> 2 🔤 <u>Gradebook</u> 2	🗹 Manage Groups 🛿
PREVIEW STUDENT CLASS		

CREATE A CLASS

To assign exercises and activities, track students' progress, and have students' grades submitted to the gradebook, the instructor must create a class by clicking the "Create Class" button. Failure to create a class results in student work not being submitted to the instructor gradebook.



Class Details

After clicking the "Create Class" button, the "Create Class" page opens. This page is also referred to as the "Class Management Wizard." This is where the instructor will enter the class details.

Class Title

Instructors add the class title. This is a mandatory field.

Class Title :			

Class Description

Instructors include a description of the course. This field is optional.

Description :		
L		

Class Start and End Dates

Instructors enter the start and end dates for the class. This is a mandatory field.

Start Date:	08/24/2015	End Date:	08/24/2015	

The start date is the date the class will become available to the students. The end date is the date students will no longer be able to access the class or enter work into the instructor's gradebook. The students will still have access to Dental Care Decisions as a resource after the end date, through the duration of their access.

Auto-Enroll Students and Auto-Import Grades

Instructors will select "Auto-Enroll Students" to automatically add students to the class when they submit the Class ID. The instructor will receive a notification for each enrollment. If instructors do not choose to check this box, they will have to approve each student into the class after they enter the Class ID. If the students completed activities in the product prior to being enrolled in the class, the instructor can choose to import those grades. The instructor will select "Auto-Import Grades" to allow students' progress to be automatically copied into the class gradebook when the students enroll in the class.



Class ID

Each class created within Dental Care Decisions will have a unique Class ID. Instructors must provide students the Class ID for them access their Dental Care Decisions class, take the assignments, and submit work to the instructor's gradebook. It is recommended that instructors distribute the Class ID to their students by e-mail, because the program does not distribute the codes to students.



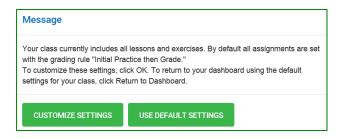
Confirming Class Creation

There are three elements that confirm that the class has been successfully created. Within each option, the Class ID number is displayed.

- 1. After entering the class details and clicking the "Save and Continue" button, a pop-up message will open. The Class ID will be included within the confirmation message.
- 2. The instructor will receive a confirmation e-mail, which also includes the Class ID.
- 3. The Class ID will be included within the Dashboard view.

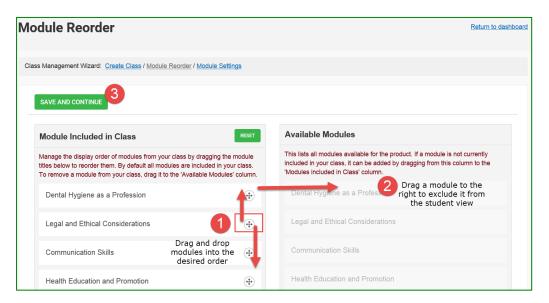
Using Default or Customized Settings

After a class is created, instructors will be asked if they prefer to customize the settings or use the default settings. Using default settings means that **all** of the content of Dental Care Decisions will become available to students in the class at the start date. However, if instructors would like to make adjustments to the settings — such as reordering or removing modules, choosing different start and end dates for activities, and removing activities the instructors are not interested in using — they should choose to customize settings.



Module Reorder

Instructors drag and drop the modules within the "Modules Included in Class" column into the desired order; move those modules that are not to be included into the "Available Modules" column to the right; and then click "Save and Continue." There is also an option to "Reset" if the user would like to start from scratch.





Module Settings

Default Settings

Default Start and End Dates

From the initial drop-down menu, instructors choose the module to focus on. They set the default start and end dates for all assignments within the module. After the assignment due date passes, the students cannot submit work to the instructor's gradebook for that module. If the instructor decides not to customize this field, the assignment due date will default to the last day of the class.

Default Grading Rules

The instructor can set universal grading rules for all exercises within a module. They may choose (1) "Grade on First Attempt then Practice" to have the students graded on the first attempt (and then continue to practice without being graded); (2) "Initial Practice then Grade" to allow the students to practice an activity as many times as they would like, view the results, and retake the activity until they are comfortable with submitting work for a grade by the due date; or (3) have student "Practice Only" without submitting grades.

Group Assignments

For Communication Exercises, students enter text in a free text box to answer the questions. These exercises are not graded by the program; instructors must manually grade these. Instructors might wish to make these exercises "group assignments." Choosing this feature allows student submissions to be posted to the Group Discussion Forum, where other students in the group may view the submission and make comments and suggestions.

Select Module here	
Dental Hygiene as a Profession	
Set Assignment Start Date for All Assignments in this module:	08/31/2017
Set Assignment Due Date for all Assignments in this module:	06/29/2018
Grading rules for all assignments within this module Grade on first attempt then Practice Initial Practice then Grade Practice Only	
Set All Communication Exercises in this Module as G	Group Assignment
CONTINUE TO NEXT MODULE	

Customized Settings

Instructor can choose to "Continue to Next Module" after setting the default settings; however they may also choose to scroll to the bottom of the Module Settings screen and fine-tune the settings for individual exercises.

Each type of activity can be expanded and contracted to reveal the exercises included. Users may click on the link of the exercise to view its content in a separate tab. Start and end dates, grading rules, and group activity settings will populate automatically based on the default settings previously chosen; however, the user can make adjustments on an individual level here. Un-check the box to the left of the activity name to exclude it from the student view.

Once the settings of one module are complete, instructors click "Continue to Next Module" to save those settings and move forward to the next module. If they have completed all of their settings, they instead choose "Exit Module Settings" to return to the dashboard.

Exercise	Start Date	End Date	Grading Rules	
Communication Exercise 1 Group Assignment	Assignment Start Date 10/27/2017	Assignment End Date 06/29/2018	Grading Rules: Manual Grade Only	
Exercise	Start Date	End Date	Grading Rules	
Communication Exercise 2 Group Assignment	Assignment Start Date 10/27/2017	Assignment End Date 06/29/2018	Grading Rules: Manual Grade Only	
lash Cards				
Nodule Test				

Activity Types

Dental Care Decisions offers a number of activity types for the students to complete.

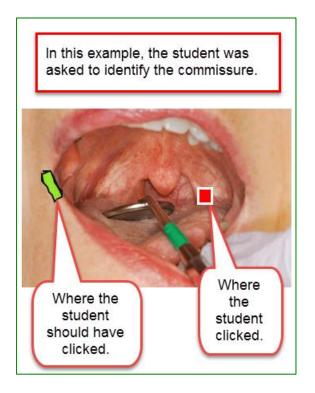
e-Book by Module

The interactive e-Book can be accessed directly in the product, divided by module.

Dental Hygiene as a Professio	n	Progress 🌒 🌒 🖲
е-воок	>	e-Chapter Not Started
audio scenario		Start Date : August 31, 2017
	\$	End Date : Not Set
- FLASH CARDS		

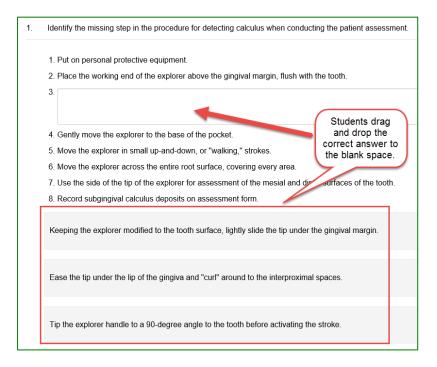
Hot Spot

Hot Spot exercises introduce students to both anatomy and physiology as well as equipment. Students will be asked to identify specific aspects of the anatomy or the specific pieces of equipment by moving their cursor to the correct location on the screen and clicking on it. The results screen will show if students have selected the correct location. If students select the incorrect location, the result screen will show where they should have selected (shaded in green).



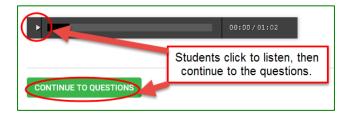
Fill-In Procedure

Students use this activity to practice the procedures that they read in the text by selecting the missing step. The student has to know the procedure well enough to select the missing step over the distractors.



Audio Scenario

These case studies introduce students to various scenarios that they are likely to encounter in professional practice, where they would need to make a decision. They are professionally recorded audio scenarios (one to four minutes long) between either a Dental Hygienist and a patient, or a Dental Hygienist and a colleague. These teach important aspects of dental hygiene care and expose students to situations that they might not be exposed to within their regular clinical rotations. The student can listen to the audio as many times as they need to and will be prompted to answer critical thinking questions directly related to what they just listened to. A rationale is provided for the answer to each question.

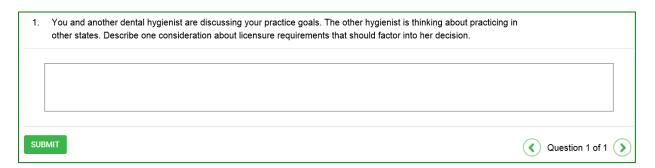


Communication Exercises

Students type answers to the question in the free text field provided, then click "Submit." Communication Exercises gives students the opportunity to freely write how they would impart patient education or how they might communicate with their health care colleagues. Instructors may

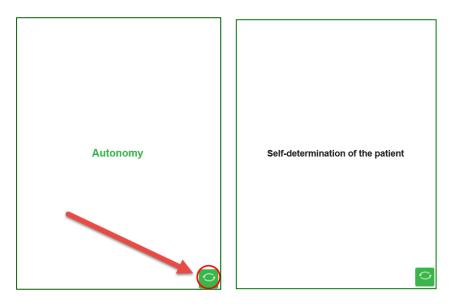


choose to assign these activities to small groups, which allow students to view and respond to the submissions of others.



Interactive Electronic Flash Cards

Key terminology is presented in electronic flash cards. Like the rest of the product, these can be accessed on handheld devices so that students on-the-go can review them wherever they are, whenever they want.



Module Test

Each module has a comprehensive test of 20 multiple choice questions that will assess students' understanding of the content within the chapter. If instructors are using the flipped classroom model, they can look at their students' results from the module test prior to lecture in order to focus on those topic areas during lecture that challenged their students the most.

1.	Which of the following statements describes decision-making in health care today?
	O A. It is paternalistic.
	O B. It is dentist-centric.
	○ C. It is maternalistic.
	○ D. It is shared.



EDIT CLASS

To edit a module after the class is created, instructors click the "**Edit Class Details**" button on the dashboard.

Class Title: Dental Hygiene 101	Discussion Forum
Class ID: A2F07CBEFB	
Term : March 15, 2016 - July 15, 2016	
Description : MWF 3:00	
Edit Class Details 🛛 🗶 Delete Class 🔍 🚽 Clone Class 🔍 🔤 Gradebook 🔍	Manage Groups 0
PREVIEW STUDENT CLASS	

DELETE CLASS

To delete the class, instructors click "**Delete Class**" on the dashboard and approve the validation message.



CLONE CLASS

If an instructor teaches the same class to multiple sections or from semester-to-semester, they may want to copy, or "clone," the class. To clone a class, instructors click "**Clone Class**" on the dashboard, and then adjust class customization settings as needed to create a new class with its own Class ID.



CLASS ADMITTANCE

Once an instructor has created a class and shared the Class ID with the students, the students will "Insert Class ID" within Dental Care Decisions to join the class. If the instructor did not check the "auto-enroll students" checkbox when they created that class, they must admit the students into the class before the students can view assignments and submit work to the gradebook. When a student is waiting to be admitted into a class, an alert will be displayed on the Dashboard. The number of students waiting to be admitted will be displayed next to "Students." To admit or reject students into a class, instructors click the "Students" button.

Student Enrollment

To begin admitting students into a class, instructors locate the student's name on the Notifications area on the Manage Students page.



Admitting/Rejecting Admittance

To accept a student into the class, instructors click the "Accept" button to the right of the student's name. Next, they confirm the student enrollment by clicking "OK." An "Enrolled" confirmation message will be displayed after the instructor has accepted a student into the class.

An instructor may choose to prevent a student from joining their class. To do this, the instructor clicks the "Reject" button next to the student's name. The instructor may also enter a reason for rejecting a student prior to rejecting them from the class; this is an optional field. A confirmation message will be displayed after the student is rejected from the class.

Instructors can bulk-approve or -reject students by clicking the "Select All" button and then clicking "Accept All" or "Reject All."

Select All Reason for rejection	ACCEPT ALL REJECT ALL	
Notification		
Student Name	Email	Action
Eric Van Osten	eric.vanosten@gmail.com	ACCEPT REJECT Reason for rejection

MANAGE INSTRUCTORS

Instructors have the ability to add multiple instructors to a class by clicking on "Manage Instructors," and then "Add New." Instructors enter an e-mail address to invite another instructor to the class. If the instructor is already registered on Davis*Plus*, their information will be populated on the next page; otherwise, the user enters the info.





anage Instruc	tors					Return to dash
ClassID: A2F07CBEF Class Name: Dental Hygier Class Description: MWF 3 Class Term: March 15, 207 Master Instructor: Eric Val	- ne 101 8:00 16- July 15, 2016	•				
Course Instructors						ADD NEW
Instructor Name	Email	Access Type	Status	Lead	Action	
Eric Van Osten	evo@fadavis.com	Master	Approved	True		

The instructor will be prompted to choose the type of access to grant to the new instructor (Click the question mark icon for help). If the instructor is already a registered user of Davis*Plus*, their status will change to "approved" after closing the alert window. If the instructor is not yet a registered user of Davis*Plus*, their status will remain "pending" until they complete their registration, which will then be followed by our internal approval process (24 business hours) before the status is updated to "approved."

Add Instructor to class ×				
Search Instructor	cvk@FADAVI	S.com		
SEARCH	1			
Search Results				
Name		Email		
Colleen Keenan		cvk@fadavis.com		
Select Access Type :	Full Access	Click for explanations		
Lead : 🔲 🍘	Full Access	of Access Types		
ADD	Edit Class			
3	Read Only			

The initial instructor (and any instructors who have been granted "Full Access" rights) always has the option to add more instructors, edit the type of access of existing instructors, or remove instructors from a class.

'PREVIEW STUDENT VIEW' VS. 'PREVIEW STUDENT CLASS'

On your Dashboard, select **Preview Student View** to review all lessons and activities "out of the box" – in the standard layout presented to the students.

Dental Hygiene
Access Expires - Monday, January 1, 2525 Preview Student View P. A. Davis.com DavisPlus product page CREATE CLASS

Or, select **Preview Student Class** to review content for a specific class you've created and customized.

Class Title: Dental Hygiene 101		Discussion Forum
Class ID: A2F07CBEFB		
Term : March 15, 2016 - July 15, 2016		
Description : MWF 3:00		
Edit Class Details I X Delete Class I I Clone Class I I Gradebook	0	Manage Groups @

ASSIGNMENT

Communication Exercises are not graded by the tool. When a Communication Exercise needs to be graded by an instructor, an alert will appear on their dashboard with the number of assignments that are waiting to be graded.

Grading Communication Exercises Manually

To grade a Communication Exercise manually, the instructor clicks "Assignment" and then the exercise name. "Assignments" will populate with the number of student submissions that are available to assess.

l ass Title: Dental Hyg i Iass I D : A2F07CBEFB	ene 101		Discussion Forum	ssignments 1 Instructors Students
erm : March 15, 2016 - July	15, 2016			
escription : MWF 3:00				
Edit Class Details 1	🗴 Delete Class 🛛 📔 🗾 Clone Class	🖸 🔤 <u>Gradebook</u> 🧿	Manage Groups 0	
DREVIEW STUDENT CLASS				
PREVIEW STUDENT CLASS				
PREVIEW STUDENT CLASS				
	Ferril		Madula Nama	Francisc Name
PREVIEW STUDENT CLASS	Email		Module Name	Excercise Name

Instructors can enter a score and feedback in the text boxes provided. This feedback will appear in the "Instructor's Feedback" area of the student's dashboard.

Page 17



Question:				
In one to two	sentences, explain to a new patient v	what the dental hygienist's role is in the pr	actice.	
Answer:				
-	culus and plaque (hard ar J., sealants and fluorides)	. ,	aces of the teeth 2	applying preventive materials
Score :	70			
Feedback/ Comment :	Not bad answers, but you fo	rgot some important material to include.		
	(Max.1000 characters)			
	SUBMIT Cancel			
Class Title : De	ental Hygiene 101			
Instructor Name				
Description : MW	F 3:00	Student dashboard		
Class Term : Marc	ch 15, 2016 - July 15, 2016			
Last Access : Ma	rch 15, 2016			
Remaining Days	: 123			
Next Due Assignm	ent Instructor's Feedback	Discussion Forum My G	Gradebook	
ENTER				

Group Assignments

If instructors choose to make the Communication Exercises a group exercise, they can create groups within the class by clicking "Manage Groups" on the dashboard and then the "Custom Create Groups" or "Auto Create Groups" button. The option to delete groups is also available.

Class Title: Dental Hygiene 101 Class ID: A2F07CBEFB Term : March 15, 2016 - July 15, 2016	Discussion Forum
Description : MWF 3:00 Edit Class Details I Edit Class Details I Preview STUDENT CLASS	Gradebook I Manage Groups
Class Name : Dental Hygiene 101 Class Term : March 15, 2016 - July 15, 2016	Class Description : MWF 3:00 Product Name : Dental Hygiene CUSTOM CREATE GROUPS AUTO CREATE GROUPS

DISCUSSION FORUM

If instructors chooses to make the Communication Exercises "group assignments," student submissions will be posted to the Group Discussion Forum, where other students in the group may view the submission and make comments and suggestions. Instructors choose whether they want to access the class discussion forum to create a topic for the students to comment on (with the ability to attach a file) or the group discussion forum where they can assess student group work.



CREATE TOPIC

Class Title: Dental Hygiene 101 Class ID: A2F07CBEFB	Discussion Forum Assignments 0 Instructors Students 0
Term : March 15, 2016 - July 15, 2016	
Description : MWF 3:00	
🗹 Edit Class Details 🛛 😒 Delete Class 🖓 📑 Clone Class 🥥 📠 Gradebook 🛛	Manage Groups 🛛
PREVIEW STUDENT CLASS	

● Class Discussion Forum ○ Group Discussion Forum

Topic:	Title
Description:	Styles Format Font Size •
Attach File:	Browse PUBLISH SAVE Cancel

GRADEBOOK

Each class within Dental Care Decisions has a gradebook that can be incorporated into a Learning Management System (LMS).

Opening the Gradebook

From the instructor dashboard, instructors click "Gradebook."



Selecting Product/Gradebook

Two drop-down menus allow instructors to choose a version of the product as well as class they want to view.

Select Product/ Select Class Gradebook			
Dental Hygiene	~	Dental Hygiene 101	~

Class Level Details

Student performance reports appear across the bottom of the page. Information there includes names, e-mail addresses, progress status, overall average grade, time spent on the module, and links to be able to view more details of individual students and compare them against the class average.

Gradebook De	tails										
Reveal grade:		All Assignments		~	θ						
Name 🗢	Email	¢	Status 💠	G	Frade (%)	\$ Details	¢	Time Spent	¢	Compare	¢
Van Osten, Eric	eric.van	osten@gmail.com	In Progress	1	4	View Details		0h 1m 38s		Compare	

Reviewing Student Performance

There are a number ways to review student work.

Module Level

The "Student Search" option allows the instructor to find a particular student by using the student's name or e-mail address.

Student Search				
Name	\checkmark	Search	SEARCH	Reset

Clicking "View Details" allows instructors to see a student's grades broken down by each module.

Gradebook De	etai	ls									
Reveal grade:			All Assignments		•						
Name 💠	E	mail	\$	Status	\$ Grade (%)	\$	Details		Time Spent	Compare	\$
Van Osten, Eric	er	ric.vanc	osten@gmail.com	In Progress	14	<	View Details	>	0h 1m 38s	<u>Compare</u>	

Details in this view include the module name, status, grade for each individual module, time spent on the module, and a link to view more details of each module.

Activity Level

From the Module Level screen, clicking "View Details" will bring instructors to the Activity Level page, where they can see the student's status, score, number of attempts, time spent, and any feedback for each activity within a module.

Module Name \$	Status 💠	Grade (%) 🗘	Details +	Time Spent +
Dental Hygiene as a Profession	Completed	14	View Details	0h 1m 38s
Legal and Ethical Considerations	Not Started	NA	View Details	0h 0m 0s
Communication Skills	Not Started	NA	View Details	0h 0m 0s

COMPARE WITH CLASS	S								SAVE FINAL SCORES
Type 💠	Title 💠	Due Date 🜩	Completed Date	Status +	Score(%)≑	Attempt s	Time Spent ◆	Final Scores +	Feedback /Comments
E-book	e-Chapter			Viewed/ Attempted	Non- gradeable exercise	NA	NA		
Audio Scenario	Audio Scenario Exercise 1	March 25,2016		Incomplete		0	0h 0m 0s		
Audio Scenario	Audio Scenario Exercise 2	March 25,2016		Incomplete		0	0h 0m 0s		
Communication Exercises	Communication Exercise 1	March 25,2016	March 15,2016	Completed	70	1	0h 1m 38s	70	View Details
Communication Exercises	Communication Exercise 2	March 25,2016		Incomplete		0	0h 0m 0s		

Instructors can override scores of any completed activity by clicking in the "Final Scores" column, replacing the percentage score, and then clicking "Save Final Scores." These scores will report back to both the instructor and student gradebooks.

COMPARE WITH CLAS	55						2		SAVE FINAL SCORES
Туре 💠	Title	Due Date	Completed Date	Status +	Score(%) ⊧ 1	Attempt s	Time Spent +	Final Scores ^{\$}	Feedback /Comments
Communication Exercises	Communicati Exercise 1	ion March 25,2016	March 15,2016	Completed	70	1	0h 1m 38s	70	View Details

Compare

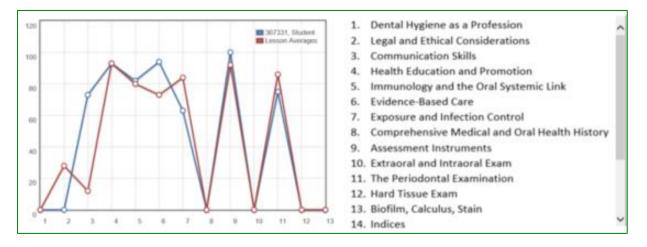
There are two ways to compare a student's work against the average score of the full class either from Gradebook Details, clicking the "Compare" link in the last column, or from the "Compare with Class" button on the Module Level and Activity Level pages.

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Gradebook De	etails										
Reveal grade:		All Assignments		~	0						
Name 🔶	Email	\$	Status	¢	Grade (%)	\$ Details	¢	Time Spen	÷	Compare	÷
Van Osten, Eric	eric.van	osten@gmail.com	In Progress		14	View Details		0h 1m 38s		Compare	

COMPARE WITH CLAS	s			1					SAVE FINAL SCORES
Туре 💠	Title 🗘	. Due Date ♦	Completed Date	Status +	Score(%)¢	Attempts	Time Spent +	Final Scores +	Feedback /Comment s
Communication Exercises	Communication Exercise 1	March 25,2016	March 15,2016	Completed	70	1	0h 1m 38s	70	View Details



Learning Management System Functionality

Dental Care Decisions has the ability to integrate with a number of learning management systems (LMSs).

Export Gradebook

Clicking the "Export Gradebook" button allows instructors to choose which LMS they use. A spreadsheet is generated that can be edited and uploaded to the LMS. The question mark icon next to the button provides links to more details about each option. For students to appear correctly in the instructor's exported gradebook, the instructor must assign each student an LMS username using the Batch Manage LMS User Names or Manage Students function.



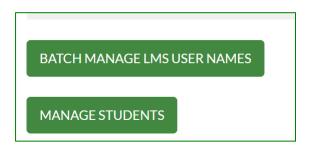
Batch Manage LMS User Names

If instructors want to integrate their student gradebook records into their LMS, they can click "Batch

Manage LMS User Names," which links the students to their LMS usernames. Step-by-step directions are provided.

Manage Students

The "Manage Students" button allows the instructor to manage enrollments and gradebook LMS usernames for the class.



FADAVIS.COM

Instructors may peruse other F. A. Davis offerings and information on the company's main web page.

Dental Hygiene
Access Expires - Monday, January 1, 25
Preview Student View F. A. Davis.com DavisPlus product page
CREATE CLASS

DAVISPLUS PRODUCT PAGE

The Davis*Plus* product page contains instructor resources for lecture planning, testing, and reference related to the Dental Hygiene title.





TECHNICAL SUPPORT

If instructors have any problems with the product, they should call 888-323-2847 or e-mail <u>support@fadavis.com</u>. They should also review the online Support Center, which offers helpful videos and other support information. The Support Center link is at the top right of the dashboard, in the drop-down menu.



Instructors may choose from a variety of sources for help and support, including videos, documents, and connections to our customer service representatives.

